



➤ **Tech Tips**

Upgrade or buy a new computer?

Whether its because something broke on our computer or the last piece of software that we purchased is no longer compatible, we all get to the point of realization that our system needs some help. This of course presents us with the question whether to upgrade our old computer or purchase a new one. In the following Q & A we shed some light on some of the consideration that might make the process less confusing and hopefully set you on the right path to better computing.

Q: Is your current computer working properly but just slow?

A: If your computer is working fine, and less than 3 years old, simply adding some more memory, upgrading the operating system or adding a better graphics card is all it needs. However, if the computer is older then that, it maybe best to think about letting your kids have this computer and purchasing a new one for your self.

Q: My computer seems fine but the software I bought says my operating system is not compatible?

A: In many cases if the software that you purchased is not able to be loaded on your computer both the operating system and the computer will not be able to be upgraded far enough to complete this task and purchasing a new one will be necessary.

Q: My CD drive broke two months ago and now my computer seems to continually crash, what should I do?

A: Most likely your system crashes are caused by either a faulty microprocessor or memory, and when you combine this with the already broken CD drive, it is becoming evident that the computer is nearing the end of its lifecycle. It is a big misconception but computers do not last forever, over the years the internal junctions inside the microprocessor and memory begin to fail.

Q: I just bought my computer about 2 years ago but for the past several months its been really slow, should I buy a new one already?

A: If your computer is not that old, then most likely with your Internet activity you have attracted all sorts of adware, spyware, trojans etc. These pieces of software infiltrate your computer slowly and will eventually cause it to run very slow. There is no need to buy a new computer, a simple reinstallation of your operating system and the computer will be as good as new.

NOTE: Before making changes to your computer, **MAKE SURE** you have current backups of all your critical data, as any changes to your system could result in data loss!

If any of the previous questions hit home for you, or for more information on this Tech Tip article please visit our website www.fastgeeks.com and let us help you resolve your computer frustrations!